*What your door is covered for, what it is not covered for, and what it takes to keep that coverage. No stress, Just Doors.*

## PLEASE READ FIRST

**Your signed contract controls.** The scope of work in your signed Just Doors contract takes precedence over everything in this guide. This is general reference material to help you choose well before you buy — it is not a warranty, and it does not add to, extend, or change what your contract says. Where this guide and your contract differ, your contract governs. Where your contract and the manufacturer's written warranty differ on the product itself, the manufacturer's written terms govern.

**MEASURING YOUR OVERHANG:** adequate overhang means the depth of the cover directly above the door is roughly equal to the height of the door. On a two-story home, double that distance. The overhang has to be directly above the door to count. An opening that does not meet this is not a full-shade opening, whichever direction it faces.

## A. EXTERIOR WOOD DOORS

*Top line in each column is the coverage position; the second line is the refinishing schedule required to hold it. Miss the schedule and the coverage does not apply.*

**COLOR KEY** Best — longest coverage | Better — good coverage | Good — limited coverage | Not recommended — no coverage position

| WOOD SPECIES | EXTERIOR SUITABILITY | WHAT YOU SHOULD KNOW | FULL SHADE RECOMMENDED *Overhang taller than the door* | MODERATE A COMPROMISE *5–10 ft overhang, partial sun* | HIGH EXPOSURE NOT RECOMMENDED *Under 5 ft overhang, direct sun* |
|---|---|---|---|---|---|
| **Sapele (Mahogany)** | **Excellent — our best exterior wood** | A dense mahogany-family hardwood and the best-performing wood on this list outdoors. | **10 years** Recoat every 3–4 years | **3 years** Recoat every 2 years | **6 months** Recoat yearly |
| **Red Grandis** | **Fair to good, depending on the finish** | Performs decently under cover. Movement and finish wear become real risks as exposure increases. | **10 years** Recoat every 3 years | **5 years** Recoat every 2 years | **6 months** Recoat yearly |
| **White Oak** | **Good if sealed well** | Durable and rot-resistant, but still finish-sensitive in sun and driving rain. | **10 years** Recoat every 3–4 years | **5 years** Recoat every 2 years | **6 months** Recoat yearly |
| **Red Oak** | **Poor for exterior use** | Open pores and weak rot resistance. It drinks up water and fails early outdoors. | **3 years** Recoat yearly | **1 year** Recoat yearly | **None** Not recommended |
| **Maple** | **Fair to poor for exterior use** | Hard maple is strong but is not decay-resistant enough for a normal exposed exterior door. | **3 years** Recoat yearly | **1 year** Recoat yearly | **None** Not recommended |
| **Fir** | **Fair when painted and protected** | Better as a painted door under cover than as an exposed stained door. Assumes Douglas fir. | **5 years** Recoat every 3 yrs painted, 2 yrs stained | **3 years** Recoat every 1–2 years | **None** Not recommended |
| **Pine** | **Poor to fair for exterior use** | Soft, dents easily, and has low to moderate decay resistance unless treated. | **3 years** Recoat every 2 years | **1 year** Recoat yearly | **None** Not recommended |
| **Knotty Pine** | **Poor — a rustic interior look** | Knots, softness, and movement make this a poor choice for any exterior opening. | **3 years** Recoat yearly | **1 year** Recoat yearly | **None** Not recommended |
| **Cherry** | **Fair at best — interior or showpiece** | The heartwood resists decay, but this is a protected specialty wood, not an exterior door wood. | **3 years** Recoat every 2 years | **1 year** Recoat yearly | **None** Not recommended |
| **Black Walnut** | **Good-looking but selective** | A durable, premium wood that is less forgiving than sapele or white oak once it is exposed. | **2 years** Recoat every 2 years | **1 year** Recoat yearly | **None** Not recommended |
| **Birch** | **Poor for exterior use** | Birch is perishable and rots readily once it is exposed to weather. | **3 years** Recoat yearly | **1 year** Recoat yearly | **None** Not recommended |

## B. FIBERGLASS, VINYL, STEEL, IRON, ALUMINUM & CLAD-WOOD

*Coverage below is structural. Hardware is typically 1, 5, or 10 years and glass 1 to 50 years, by manufacturer and line. Good / Better / Best is build quality within a material, not across them.*

| MATERIAL | QUALITY TIER | WHAT YOU SHOULD KNOW | FULL SHADE RECOMMENDED *Overhang taller than the door* | MODERATE A COMPROMISE *5–10 ft overhang, partial sun* | HIGH EXPOSURE NOT RECOMMENDED *Under 5 ft overhang, direct sun* |
|---|---|---|---|---|---|
| **Vinyl** | **Good** | A value-forward patio option with strong practical durability and almost no upkeep. | **25 years** Wash as needed | **25 years** Wash as needed | **25 years** Wash; check seals yearly |
| **Vinyl** | **Better** | Better hardware, frame strength, and long-term performance than builder-grade units. | **50 years** Wash as needed | **50 years** Wash as needed | **50 years** Wash; check seals yearly |
| **Vinyl** | **Best** | The best warranty-to-price blend for most patio openings if the look works for you. | **50 years** Wash as needed | **50 years** Wash as needed | **50 years** Wash; check seals yearly |
| **Fiberglass** | **Good** | A solid all-around entry door with good weather tolerance and low upkeep. | **25 years** Wash as needed | **25 years** Wash as needed | **25 years** Wash; touch up finish |
| **Fiberglass** | **Better** | Better skins, core, and finish systems. Usually our safest standard recommendation. | **50 years** Wash as needed | **50 years** Wash as needed | **50 years** Wash; touch up finish |
| **Fiberglass** | **Best** | Our best overall front, side, and back door for most homes — durability, efficiency, upkeep. | **50 years** Wash as needed | **50 years** Wash as needed | **50 years** Wash; touch up finish |
| **Steel** | **Good** | 24 ga, fixed hinge. Slab covered 10 years. The thinnest steel we sell — it dents, and rust starts wherever the finish fails. | **10 years** Touch up finish every 2–3 yrs | **10 years** Touch up finish every 1–2 yrs | **10 years** Touch up finish yearly |
| **Steel** | **Better** | 22 ga, adjustable hinge. Slab is covered for life; the factory finish only 10 years. After that, rust is on the clock. | **Lifetime*** Touch up finish every 2–3 yrs | **Lifetime*** Touch up finish every 1–2 yrs | **Lifetime*** Touch up finish yearly |
| **Steel** | **Best** | 20 ga hot-dipped galvanized, adjustable hinge. The most rigid steel door we sell. Slab for life, finish 10 years — keep it painted. | **Lifetime*** Touch up finish every 2–3 yrs | **Lifetime*** Touch up finish every 1–2 yrs | **Lifetime*** Touch up finish yearly |
| **Iron** | **Good** | Strong on appearance and security. The finish is the weak point and it needs attention. | **5 years** Touch up finish every 2–3 yrs | **3 years** Touch up finish every 1–2 yrs | **1 year** Touch up finish yearly |
| **Iron** | **Better** | Better coatings and construction extend the life, but direct sun still shortens the finish. | **7 years** Touch up finish every 2–3 yrs | **5 years** Touch up finish every 1–2 yrs | **2 years** Touch up finish yearly |
| **Iron** | **Best** | A prestige and security category. Results still come down to finish care and exposure. | **10 years** Touch up finish every 2–3 yrs | **5 years** Touch up finish every 1–2 yrs | **3 years** Touch up finish yearly |
| **Aluminum** | **Good** | Light and will not rust, but finish quality and thermal performance vary widely by line. | **5 years** Rinse; touch up every 2–3 yrs | **3 years** Rinse; touch up every 1–2 yrs | **1 year** Rinse; touch up yearly |
| **Aluminum** | **Better** | Better coatings and thermal breaks. Coastal and full-sun openings still wear the finish. | **7 years** Rinse; touch up every 2–3 yrs | **5 years** Rinse; touch up every 1–2 yrs | **2 years** Rinse; touch up yearly |
| **Aluminum** | **Best** | Premium frames and finishes. Still a finish-dependent material in direct sun. | **10 years** Rinse; touch up every 2–3 yrs | **5 years** Rinse; touch up every 1–2 yrs | **3 years** Rinse; touch up yearly |
| **Metal-Clad Wood** | **Good** | The cladding helps a great deal, but wood is still part of the system. | **25 years** Check seals + wood yearly | **10 years** Check seals + wood yearly | **5 years** Check seals + wood 2x/yr |
| **Metal-Clad Wood** | **Better** | A strong premium patio option where the look matters more than maximum coverage. | **50 years** Check seals + wood yearly | **50 years** Check seals + wood yearly | **25 years** Check seals + wood 2x/yr |
| **Metal-Clad Wood** | **Best** | The best clad-wood tier. Worth reading the manufacturer's terms closely on these. | **50 years** Check seals + wood yearly | **50 years** Check seals + wood yearly | **50 years** Check seals + wood yearly |

*** Lifetime** means the manufacturer's limited lifetime coverage on the steel slab — original property owner only, non-transferable, and conditioned on correct installation and upkeep. It is not a lifetime warranty on the whole door: factory paint and stain finishes are covered 10 years, hinges and the sill system 5 years, and decorative glass 10 to 20 years depending on the unit. Steel gauges and terms shown follow Waudena's published exterior door warranty; other steel lines we install may differ, and the written warranty that comes with your door governs.

**COLOR KEY** Best — longest coverage · Better — good coverage · Good — limited coverage · Not recommended — no coverage position

## C. WHAT YOUR WARRANTY COVERS — AND WHAT IT DOES NOT

*Read this section before you sign. It is the part that surprises people most often.*

### YOUR CONTRACT SCOPE COMES FIRST

The scope of work in your signed Just Doors contract takes precedence over this guide in every case. Anything promised specifically for your job is written into that contract. This page does not add to it, extend it, or change it.

### WARRANTIES ARE HANDLED THROUGH THE MANUFACTURER

Every door, glass unit, and piece of hardware we install is warranted by the manufacturer who made it — not by Just Doors. The length and the terms are set by that manufacturer in their own written warranty, which comes with your product. We are glad to help you file a claim and we will walk it through with you, but we cannot extend, expand, or override what the manufacturer offers.

### LABOR IS NOT COVERED

**This is the part homeowners are most often surprised by, so we want it in writing before you buy. Almost every manufacturer warranty covers the product only. If a door fails and the manufacturer approves the claim, they ship a replacement door. They do not pay to remove the old door, install the new one, finish or paint it, or haul the old unit away. That labor is billed at our standard rates. Please plan for it.**

### WHAT JUST DOORS COVERS

We stand behind our own workmanship — the installation itself — on the terms written into your signed contract. The door, the glass, the hardware, and any material defect belong to the manufacturer's warranty.

### WE RECOMMEND THE BEST OPTION, IN THE BEST LOCATION. EVERYTHING ELSE IS A COMPROMISE.

Our default recommendation never changes: the best-tier product, installed in full shade or under a deep overhang. That is the only combination where we can confidently stand behind a long service life. Every other choice on this page — a lesser tier, a more exposed opening, an exterior wood door in direct sun — is a compromise. We will build it if you want it and we will tell you honestly what to expect, but we do not recommend those options by default, and the shortened coverage in the tables is a real reflection of the risk.

### NEVER COVERED ON EXTERIOR WOOD

Wood rot. Finish fading, peeling, cracking, or checking. Warping, swelling, or movement caused by sun, rain, humidity, or missed maintenance. These are conditions of exposure and upkeep rather than defects, and no warranty — ours or the manufacturer's — covers them.

### MAINTENANCE IS YOURS TO KEEP UP

The recoat intervals in these tables are not suggestions. They are the condition of keeping the door in serviceable shape and of keeping any coverage position intact. Inspect exterior wood annually and recoat on the schedule shown for your exposure. A door that has not been maintained has no standard warranty position.

### JAMBS AND FRAMES

Unless your opening has adequate overhang as defined above, we normally recommend a composite or rot-resistant exterior jamb. A wood jamb in an exposed opening is usually the first part of the assembly to fail.

**Questions about any of this? Ask us before you sign. We would rather have the conversation now than after the door is hanging.**